

# Speaking from Experience and Perspective!

#### **Anne Miner**

Anne Miner is an International Speaker, Best-Selling Author and Business Owner. She's a confident leader. A creative genius. And a cool and collected woman of style and charisma. Her proven ability to bring calm to chaos, success to failures, and solutions to problems weaves together seamlessly to define her executive charm as the President of The Dunvegan Group.

Since 1987, Anne's trusted expertise on business excellence and customer retention has made her a highly-respected woman of influence. But it is her ability to use her deeply-rooted values, unwavering determination, and multitude of experiences that attracts many who seek her professional guidance. As an author and sought-after speaker, Anne's written and spoken word encompasses her soothing and positive personality and youthful wit, revealing an infectious brand of go-getter wisdom for achieving personal success.

"...I found Anne Miner to be professional and amusing and her message taught the audiences the value of leading to each person's strength, not just as YOU want to be led." Lauren Pibworth Brand Strategist and Marketing Consultant

It is Anne's experiences and her valuable perspective on life that has attracted audiences to her candid, motivating, and genuinely comforting speaking engagements at seminars, conferences, and networking events world-wide. She has successfully empowered many "to go over, under, around or through the obstacles on any path... and to be courageous in pursuing dreams."

#### A Sample of Anne's Topics

## Why Bother with Customer Satisfaction ...

The pursuit of high customer satisfaction ratings may not lead to higher customer retention. Learn the real keys to success in finding, keeping and growing your customers.

## Improving Your Relationships with Family, Friends and Foe!

Anne is a Certified Trainer of the Platinum Rule®, a behavioral model that helps people to adapt their behavior to treat others as they would like to be treated.

#### **Seven Essentials for Business**

Learn the seven essential elements of business relationships for all Business-to-Business companies to deliver to their customers regardless of what products or services you offer.

#### Is this my napkin?

Nearly everyone has found themselves in a situation where they were unsure how to behave. In this light hearted presentation, Anne shares her knowledge and wisdom about Boardroom and Dinner Table etiquette.

#### **How to Succeed in Spite of Everything!**

Entrepreneurs must be prepared and be resilient. There will be successes and there will be setbacks. Anne firmly believes that in every setback lies opportunity!

#### **Leadership Lessons from Sunday School**

The first time she was told not to be bossy, Anne was just four years old. Learn how this proved to be a life lesson in leadership. You too can apply the Platinum Rule®!

### **Anne Miner**

"Anne Miner quickly engages the audience in her highly interactive presentations. Anne's use of humor invites all to play and learn. She is ever the consummate professional and adapts her message to serve the audience. As an event planner I would highly recommend Anne for your next conference."

Jo Dibblee CEO of Frock Off Inc.

Anne Miner is a visionary, entrepreneur, author, professional mentor and international speaker. Anne wears many hats and brings the experience of a variety of roles to bear on her speaking assignments:

- Television host Women of Courage
- Author of three books and co-author of Amazon Best-Seller, "Succeeding in Spite of Everything!"
- Director of the Public Speakers Association
- Editor of "Speaking of Impact" Magazine
- Columnist for "Living the Dream" Magazine
- Certified Trainer of the Platinum Rule®
- Founder and CEO of The Dunvegan Group
- Owner of Smartipants Productions
- Executive Coach

Anne weaves anecdotes and humor into her spirited presentations ensuring the audience will be engaged, uplifted, entertained and inspired!

"I have hired Anne Miner as a speaker on several occasions. I can easily say that I have always been thrilled with the results! Anne is a delight to work with from a coordinator's perspective. She is professional, caring and efficient at getting information and bios submitted.

As a speaker, she is passionate, skillful, inspiring and engaging! I love listening to Anne speak! She always enlightens my mind and moves my heart!"

Renate Donnovan Co-host MoMondays, Guelph

#### **Partial Client List**

- Business Marketing Association Global Conference
- MoMondays, London, Guelph, Barrie and Niagara Falls
- About Staffing
- Woodstock and Area Small Business Enterprise Centre
- Transportation Marketing & Sales Association Annual Conference
- eWomen Network
- Trailer Wizards
- The Company of Women
- United Agua Group Annual Conference
- Woodstock Celebrates Women



Book Anne Miner for your next event: 888-281-3074

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